

To share final decision making with the hands of related stakeholders together

To partner with them, incorporate their advice and recommendations into the decision (incl. development of alternatives and solutions) to the maximum extent if possible

**What to discuss?
(optional)**

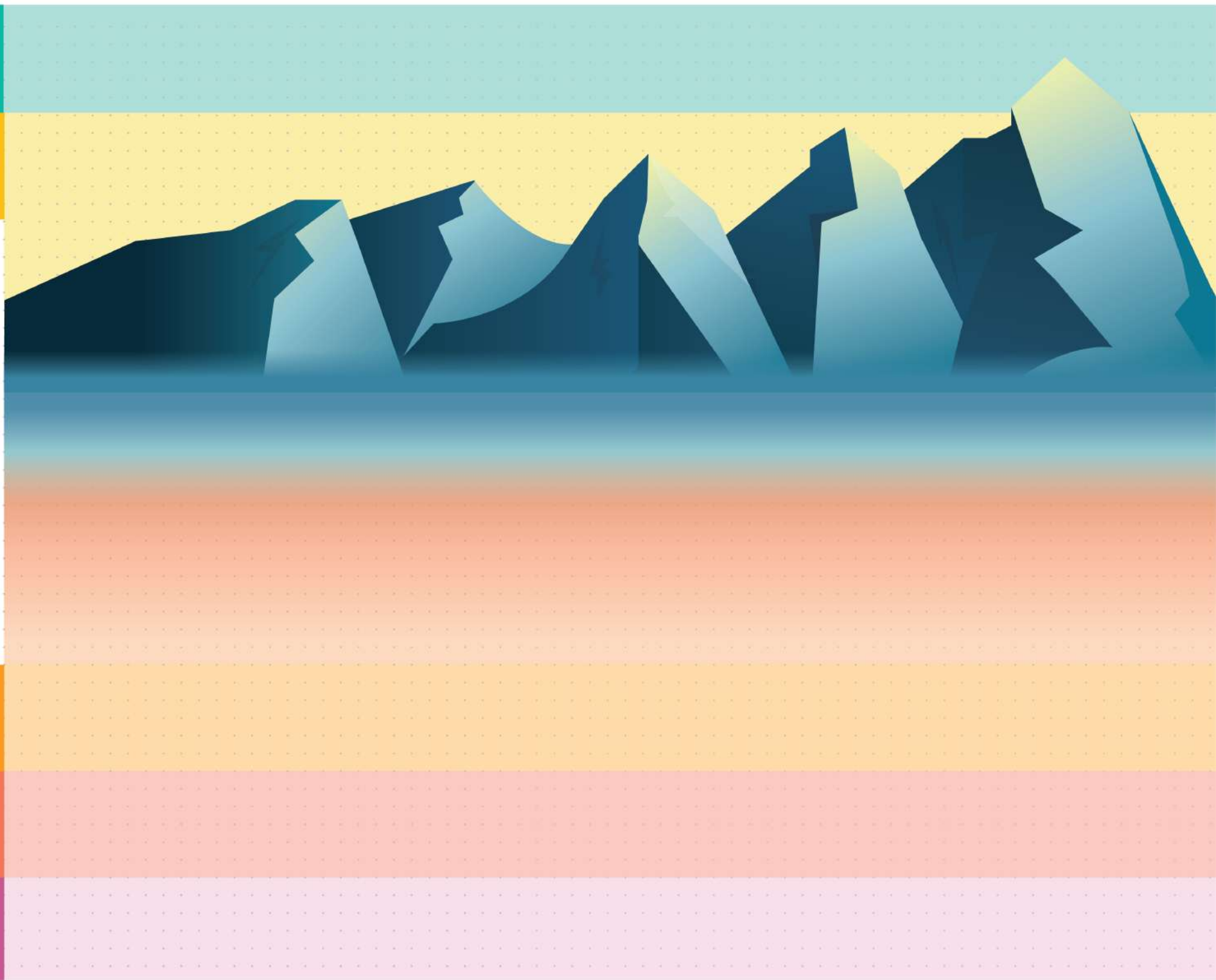
Start →

What to discuss?

To work directly with them throughout the process to ensure that their concerns and aspirations are consistently understood and considered

To keep them informed and obtain feedback on analysis, alternatives and/or decisions

To provide balanced & objective information to assist them in understanding the problem and other related issues



Concept

exploring and conceptualizing basic
needs that different stakeholders have

Define

create common understanding and define
the key open questions to be solved

Evaluation

continue validating and evaluating
the concepts & alternative options
in real-life settings

Explore

Exploring different kinds of possibilities, e.g. needs, values and ideas

Implement

concepts, prototypes and innovations
are implemented and tested

Planning

define the fundamentals and plans
to meet the desired outcome

Prototype

developing models that capture what
the system or service will do and
how it will behave

Research

the process of gathering information
to gain new insights and acquire the
knowledge needed

Testing

Running limited mockup and
prototype tests

Validation

Summarizing and reporting the
concepts and alternative options in
real life settings



Activities

what are the activities developed/
will be carried out?



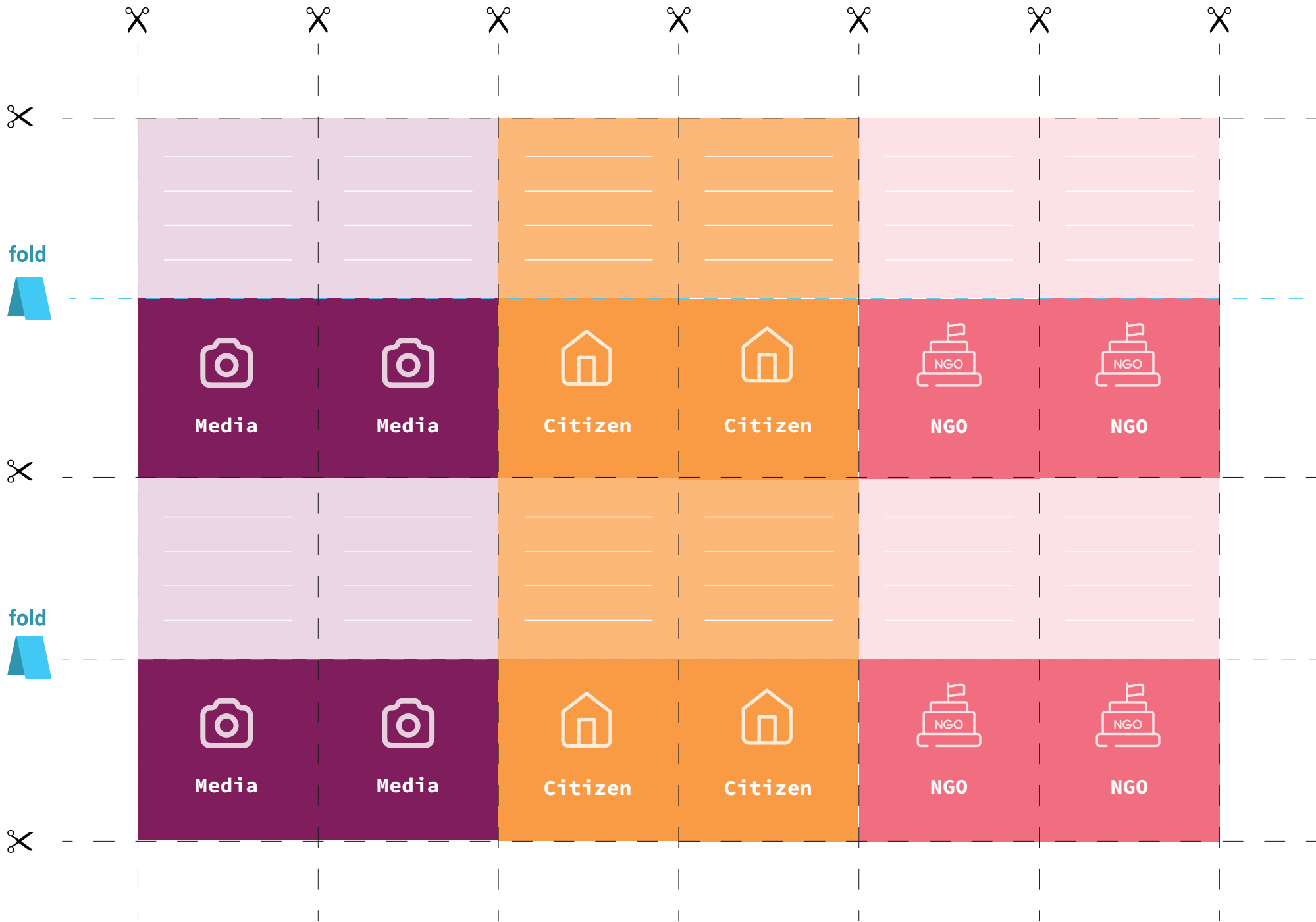
Outcomes

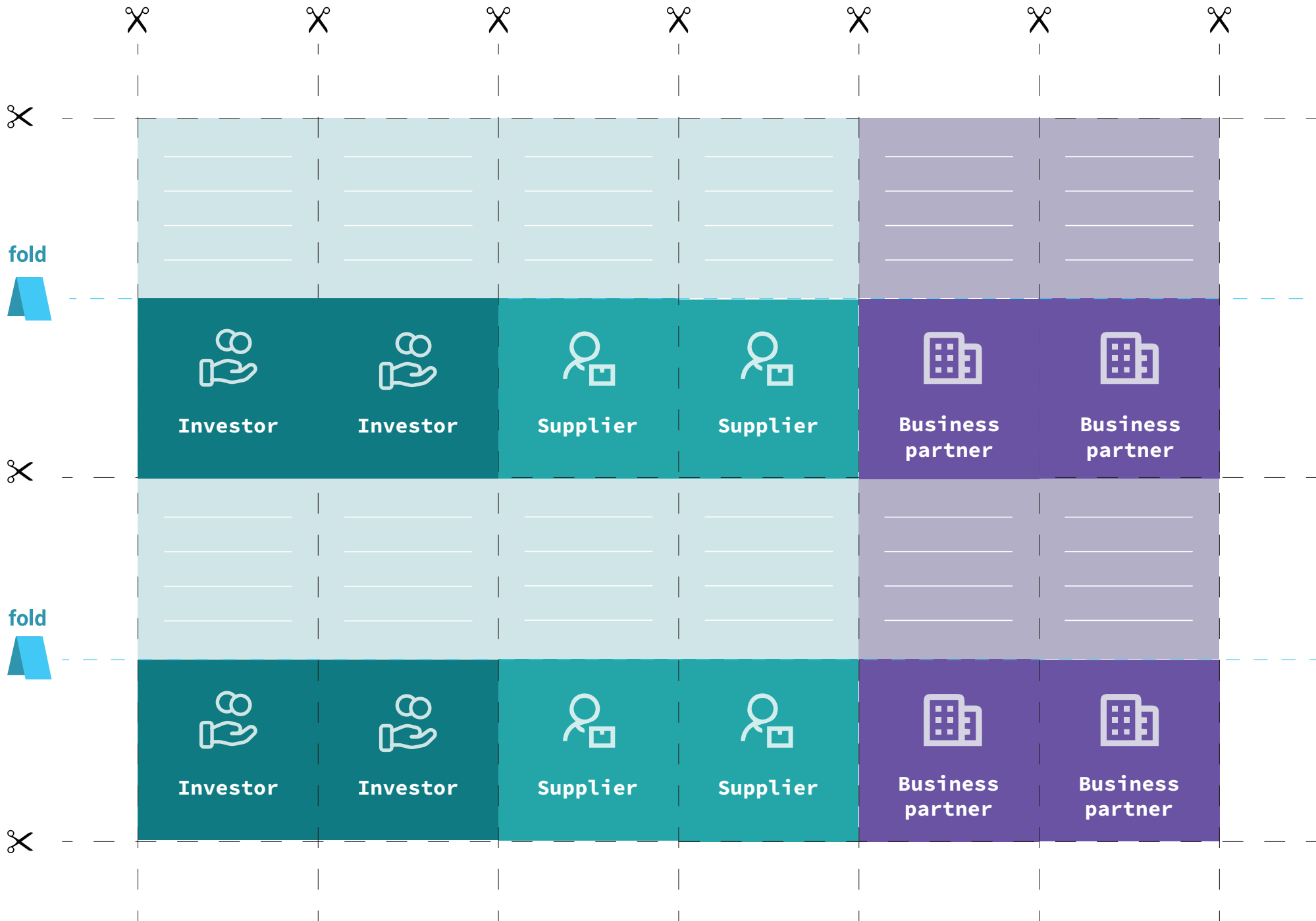
what are the desired outcomes?

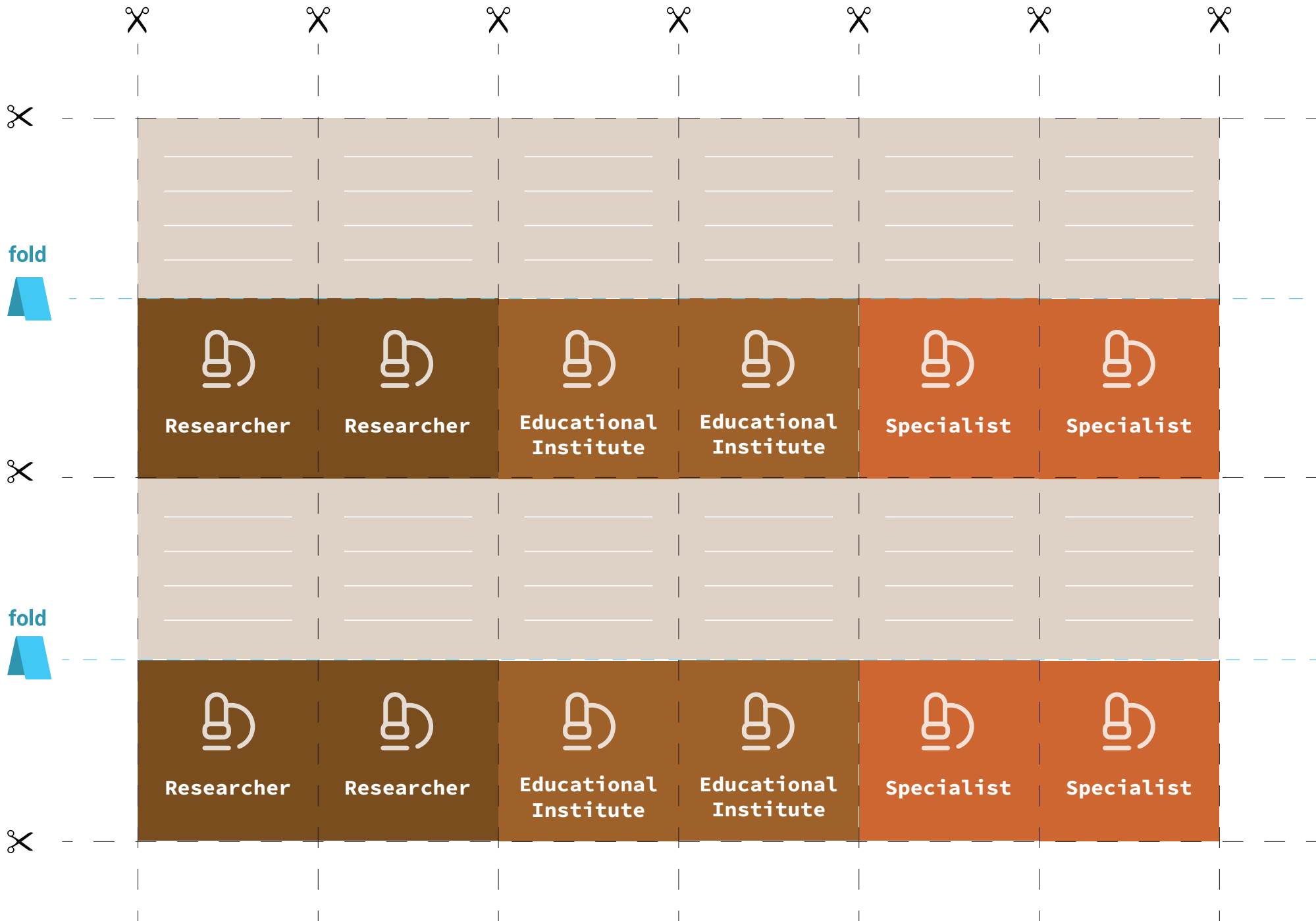


Pick up later

any ideas/insights you discover along the way and need to be discuss later?





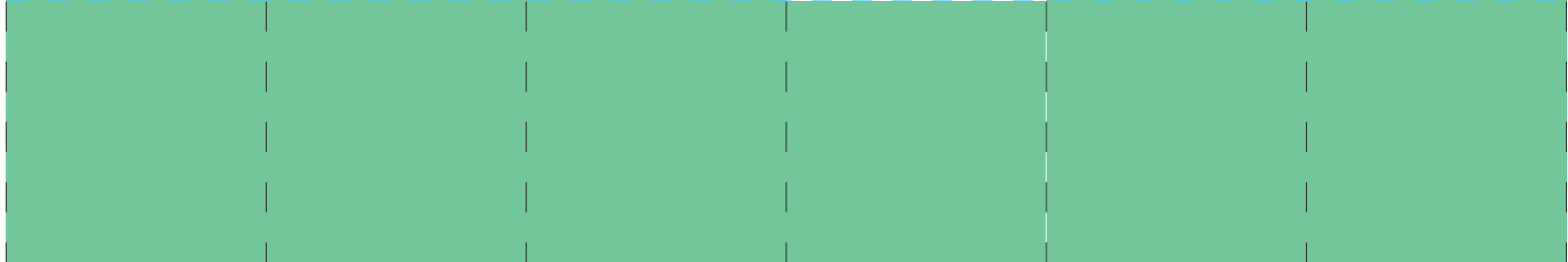
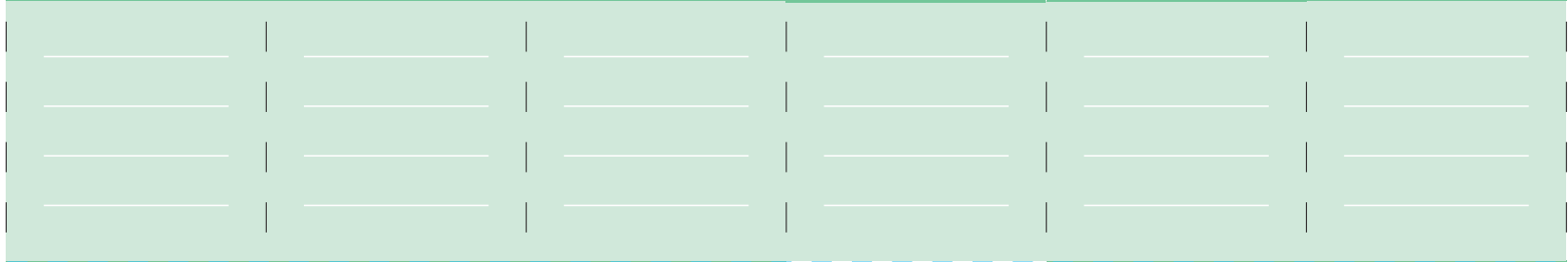
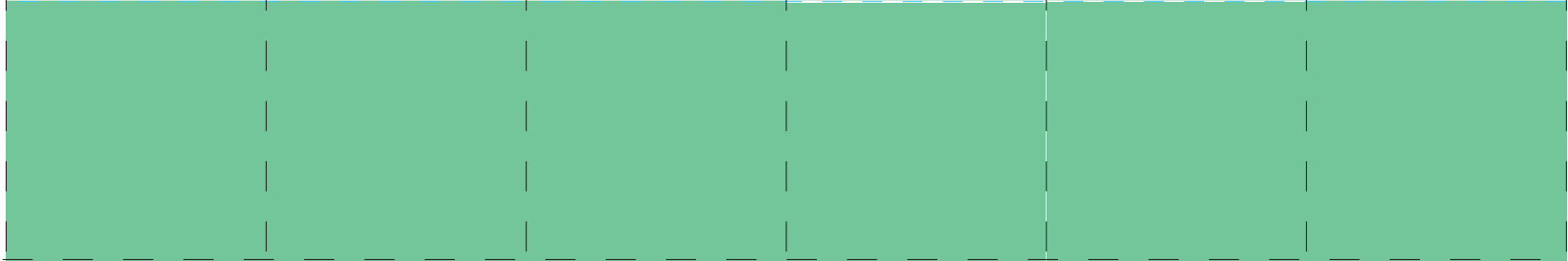
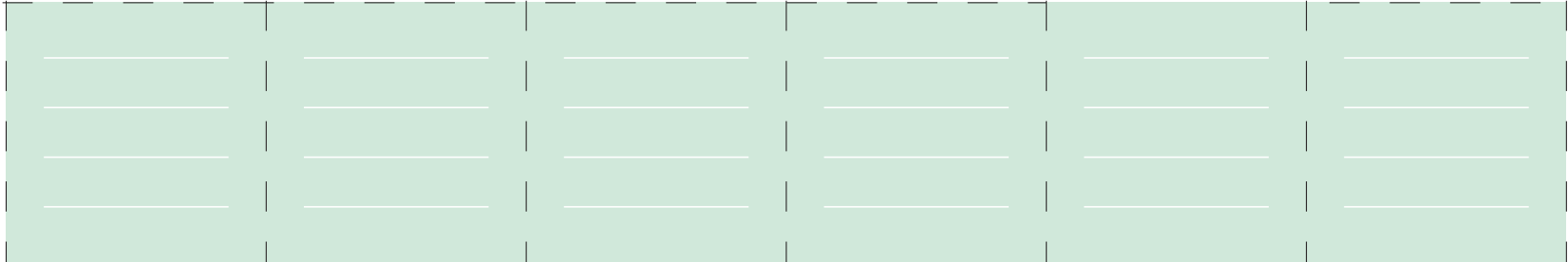




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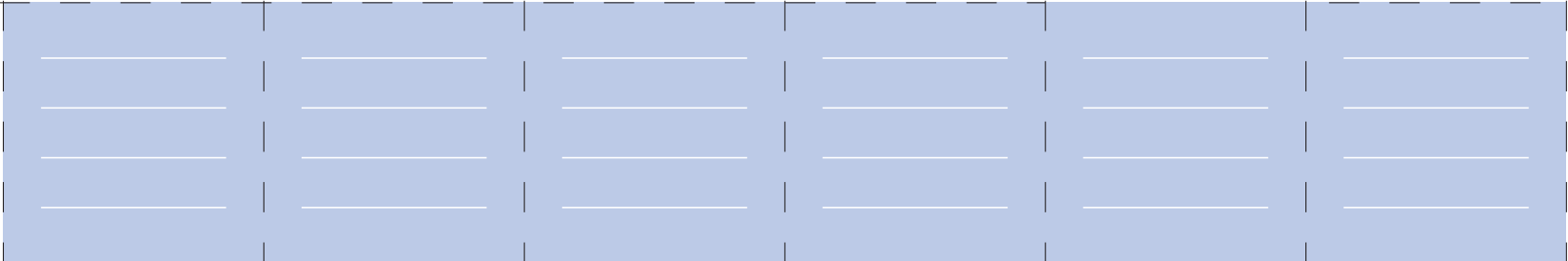


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Ministry



Ministry



Province



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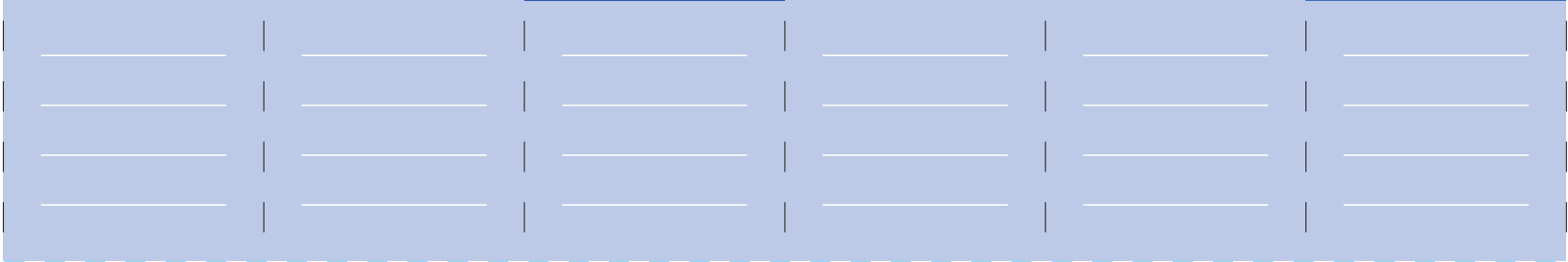
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